



SLEWING BACKHOE ARM

OPERATING & MAINTENANCE MANUAL



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1 INTRODUCTION



Slewing Backhoe Arm

Congratulations on purchasing a Norm Engineering Pty Ltd attachment. We have designed this slewing backhoe arm for a long, productive, and safe life. Your attachment will provide you with years of service provided regular maintenance and correct usage is applied.

This manual offers a guide on how to safely assemble, mount, operate and maintain your slewing backhoe arm. While the manual attempts to cover most situations, there are many unforeseen risks and events that are not included due to the capability of the slewing backhoe arm. On this basis the owner and/or operator must determine if this attachment is suited for a particular purpose.

Norm Engineering Pty Ltd can accept no responsibility or liability for how you operate your equipment: we can only provide warning notes and safety precautions in relation to the standard operation of the slewing backhoe arm.

The illustrations and data used in this manual were current at the time of printing but due to possible engineering and/or production changes, this product may vary slightly. Norm Engineering Pty Ltd reserves the right to redesign and/or change components as may be necessary without notification.

2 SAFETY DEFINITIONS: TERMS AND SYMBOLS

We will use the ANSI Z535.4-2011(R2017) standard for the definitions of signal words as described in conjunction with colours red, orange, and yellow. These are used with the Safety Alert Symbol:

- **Signal word:** Are defined as the words used in the signal word panel. The signal words for hazard alerting signs are “DANGER”, “WARNING”, and “CAUTION”. Safety notice signs use the signal word “NOTICE”. Safety instruction signs use signal words that are specific to the situation.
- **DANGER:** Indicates a hazardous situation, which, if not avoided, **will** result in death or serious injury. This signal word is to be limited to the most extreme situations. (White letters on a red background) 
- **WARNING:** Indicates a hazardous situation, which, if not avoided, **could** result in death or serious injury. (Black letters on an orange background) 
- **CAUTION:** Indicates a hazardous situation, which, if not avoided, **could** result in minor or moderate injury. (Black letters on a yellow background) 
- **NOTICE:** Indicates information considered important, but **not** hazard-related (e.g., messages relating to property damage). (White letters on a blue background) 
- **SAFETY INSTRUCTIONS:** Indicates a type of safety sign, where specific **safety-related instructions** or **procedures** are described. More definitive signal words are encouraged, where practical (e.g., SAFE SHUTDOWN PROCEDURE, SAFE OPERATING PROCEDURE). (White letters on a green background) 

3 SAFETY INSTRUCTIONS



WARNING

Obey all the safety instructions listed in this section and throughout this manual. Failure to follow instructions could result in death or serious injury.

NOTICE

Before attempting any type of assembly operation, maintenance, or other work on or near this product:

- READ and COMPLETELY UNDERSTAND:
 - This manual,
 - The manuals provided with the power unit being used with this attachment.
- Read and understand all safety signs associated with the equipment being used.
- Know all your controls and know how to quickly stop all power unit movement, the attachment movement, and the engine in case of an emergency.

SAFETY IS YOUR RESPONSIBILITY AS THE OPERATOR OF THE EQUIPMENT

Inappropriate and/or irresponsible use of a slewing backhoe arm may cause serious injury and trauma. The operator must have all relevant industry competencies, qualifications, certificates and/or licenses.

The operator must understand their responsibilities under the relevant acts and regulations of the governing body. Failure to comply with your legal obligations under the act may result in prosecutions against you.

As the equipment operator you are responsible to familiarise yourself, and anyone else who will assemble, operate, maintain, or work around this product with the safety information contained within this manual. You must make certain that all operators and maintenance personnel have a complete understanding of the full and exact contents of this manual and those of the power unit.

There are usually specific precautions and steps in the power unit operating manual to be taken to ensure your safety prior to engaging the attachment.

Conduct a job site survey during the planning phase of any construction project to identify potential hazards and develop and implement appropriate control measures to protect workers.

Accidents are preventable if the equipment operator is careful and responsible. No accident prevention program can be successful unless there is a wholehearted commitment and cooperation of the person who is directly responsible for the operation of the equipment.

Make sure anyone who will be installing, maintaining, repairing, removing, and/or storing this product applies the Workplace Health and Safety Act requirements. This includes ensuring that the person has been instructed in the safe operation of this product and of the power unit to which this attachment is likely to be attached.

Know and follow good work practices, some of these include:

- To optimise the physical environment such as having a well-lit, level surface that is clean and dry to work on.
- Use properly grounded, test and tagged electrical outlets and tools.
- Use the right tool for the job at hand.
- Make sure that your tools are in good condition for performing the required function.
- When using tools, wear the protective equipment specified by the tool manufacturer (hardhat, safety glasses, work gloves, protective shoe...)
- When the attachment has been out in the sun, remember to wear protective gloves as the metal will be hot to touch.
- Before starting, know the job duration, job complexity, and best procedure.
- Ensure workers have the capacity to do the job.
- Check that all hazards have been identified and control measures implemented.
- Clear communication so everyone present knows what is happening.
- Clear emergency stop procedure so there is no confusion in an emergency.
- Ensure the use of tyre stoppers and securing framework to stop the plant and plant attachment moving during maintenance.

3.1 IMPORTANT POINTS

When your power unit is used during any type of assembly, operation, maintenance, or other work on or near this product:

- Before leaving the operator's station or before beginning any type of work on this product, lower this product to the ground, apply your power unit's parking brake, stop the engine, remove the starter key, wait for all moving parts to stop, and then relieve all pressure in the hydraulic lines. Refer to your power unit's operating manual for instructions on preparing the equipment for hitching up an attachment and relieving hydraulic pressure in lines.
- Know your power unit's safe lifting and operating capacity and the weight of this product. (Check the power unit operator manual for safe operating limits).
- Only allow the operator to be around the power unit or this product when either is in motion. Ensure work area is clear of all personnel.
- Apply all safety guidelines in relation to the operator and the equipment.
- Only operate controls from the operator's station.
- Maintain operator presence at all times when the engine is running, or the product is raised on the power unit.
- Reduce speeds when additional weight and width need to be considered especially over rough ground.
- Consider the operating environment if dust is a concern reduce the power unit speed.
- Whilst in motion keep the product close to the ground and under control.

4 PREDELIVERY

The following steps should be performed when fitting this attachment to a power unit for the first time. Failure to perform these checks may lead to damage of the attachment, the power unit and be a risk to safety. Warranty claims that arise as a result of skipping these steps may be challenged.

4.1 CHECK PICKUP FIT

Perform '5.1 Hitching Up the Slewing Backhoe Arm' to check how the attachment fits the coupler. Check for the following:

- Do the pins lock?
- Is it a snug fit?

4.2 CHECK RANGE OF MOTION

Carefully go through the attachment and power units full range of motion together. If unexpected contact occurs, contact Norm Engineering to discuss. Due to the capabilities of this attachment some contact with the power unit may be unavoidable. In this case place the warning sticker provided on the attachment and inform the owner/operator.



4.3 CHECK HYDRAULIC HOSES

If you are unsure how to route the hydraulic hoses, contact Norm Engineering. Connect hoses and once again thoroughly check full range of motion to make sure:

- They **DON'T** pull tight.
- They **DON'T** have excessive length.

If the hose length is not correct, call Norm Engineering first for assistance.

4.4 CHECK ELECTRICAL CONNECTION

We take every opportunity to supply the attachment as a plug and play solution with a factory matching electrical connector, but unfortunately this is not possible for all power units.

Norm Engineering recommends using a certified and qualified electrical technician to perform these modifications to the power unit. For additional information refer to section "12 Warranty".

If wiring is required Norm Engineering recommends connecting the attachment via a relay to a momentary push button on the opposite control switch to the one that operates the standard flow auxiliary hydraulics. Wire polarity is not important and max current draw is under 5 Amps.

4.5 HYDRAULIC CYLINDER RUNNING-IN

To maximise the life of the unit, it must be run in for a period. To carry out the running in procedure ensure there are no bystanders within the nominated radius as defined in the risk assessment completed prior to commencing any works.

Operate the hydraulic cylinders to their open and closed positions five times and note the sensitivity of the operation. If there are any issues with the cylinder movements call Norm Engineering first for assistance.

5 ASSEMBLY INSTRUCTIONS



WARNING

Obey all instructions listed in this section of the manual. Failure to follow the instructions listed below could lead to serious injuries.

For any assistance with the following processes, please contact Norm Engineering.

5.1 HITCHING UP THE SLEWING BACKHOE ARM



DANGER

All safety precautions pertaining to both the power unit and the slewing backhoe arm need to be followed. Sufficient planning should be made prior to any work commencing in case of an emergency situation.

Step one: Before beginning any work on this product, lower the product to the ground on a firm level surface that is large enough to accommodate this product, the power unit and all workers involved in the hitching up the slewing backhoe arm.

Step two: Refer to your power unit's operating manual for instructions on hitching up this attachment. Visually inspect to ensure the attachment is fully engaged to the power unit hitch.

Step three: Engage the locking mechanism. A visual inspection should be performed to confirm all locking systems are secured. Give the slewing backhoe arm a few short sharp movements close to the ground to ensure it is engaged.

Step four: Rest the attachment on the ground and refer to the power unit operating manual to release the pressure in the hydraulic system.

Step five: Connect the hydraulic couplings and electrical connectors on the angle and tilt dozer blade to the power unit couplings following all safety precautions specified in the power units operating manual.

Step six: Start the power unit and cycle the slewing backhoe arm cylinder several times before taking it near other personnel.

5.2 REMOVING THE SLEWING BACKHOE ARM

⚠ DANGER

All safety precautions pertaining to both the power unit and the slewing backhoe arm need to be followed. Sufficient planning should be made prior to any work commencing in case of an emergency situation.

Step one: Remove the power unit from anywhere near other personnel and onto a firm level surface large enough to safely accommodate this product, the power unit and all workers involved in removing the slewing backhoe arm.

Step two: Rest the slewing backhoe arm on the ground.



Step three: Disconnect the attachments hydraulic couplings and electrical connectors from the power unit following all safety precautions. Refer to your power unit's operating manuals.

Step four: Disengage the locking mechanism. A visual inspection should be performed to make sure the slewing backhoe arm is fully disengaged.

Step five: Refer to your power unit's operating manual for instructions on removing the attachment and confirm the hitch is fully disengaged from the slewing backhoe arm.

Step six: Store safely.

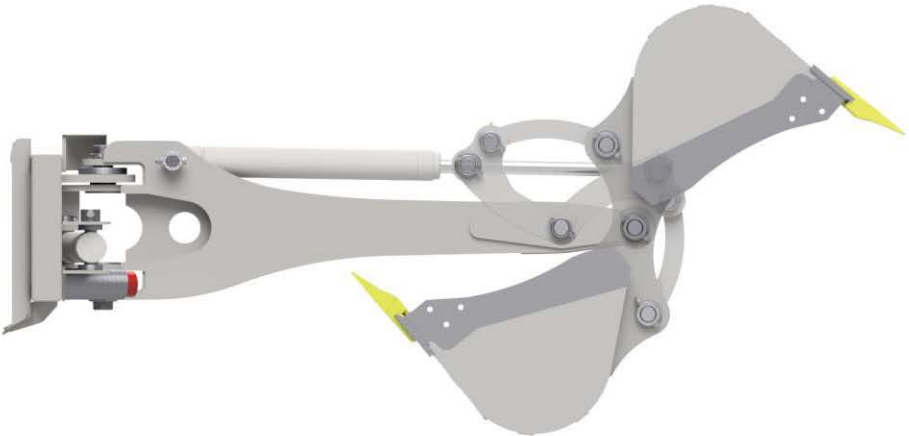
6 OPERATING INSTRUCTIONS

⚠ DANGER

When using the slewing backhoe arm, ensure all personnel wear appropriate personal protective equipment at all times. All personnel must stand well clear of the slewing backhoe arm during operation. Contact with the attachment, power unit or flying debris and dust could cause injury to personnel working in the vicinity of the power unit.

6.1 SPECIFIED OPERATIONS AND LIMITATIONS

The slewing backhoe arm was designed to give a skid steer the capability to dig narrow and deep trenches. The top hydraulic cylinder allows articulation of the trench bucket similar to that of an excavator.

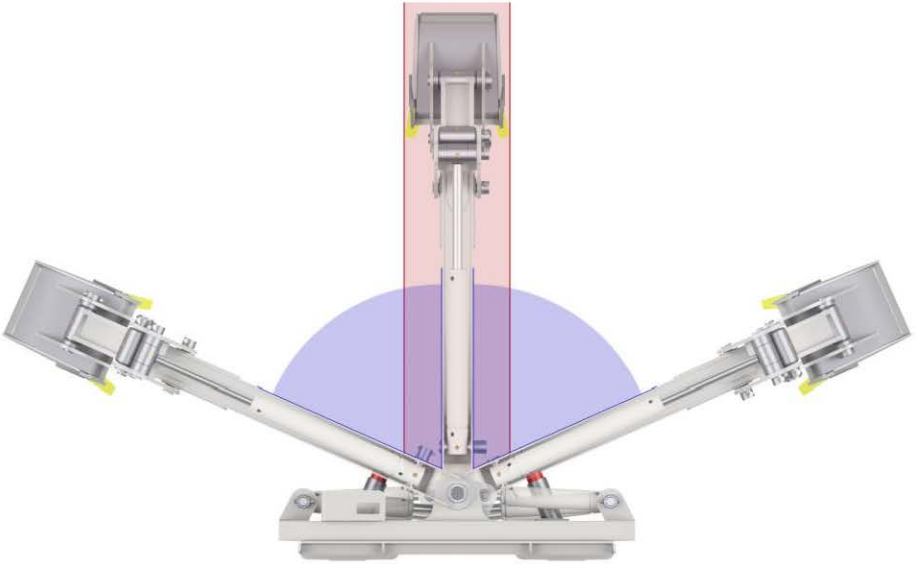


Misuse may damage the attachment or lead to injury and trauma.

⚠ DANGER

- **DON'T** use to lift or carry people.
- **DON'T** use as a lashing or lifting point.
- **DON'T** use to pull or push over objects.
- **DON'T** turn the direction of the power unit while arm is in the trench.

The slewing backhoe arm was designed to allow the arm to be swung either side of the trenching area. This allows the operator to rotate the bucket to the side and dump the soil without having to change the position of the power unit.



⚠ WARNING

- **DON'T** use the slewing motion while the slewing backhoe arm is still in the trench.
- **TRENCHING** should be done while the slewing backhoe arm is directly in front of the power unit.
- **ENSURE** you are aware of your surroundings and clearances. The overall width of this attachment does change arm is swung.
- **ENSURE** you operate the slewing backhoe arm at an appropriate speed to prevent causing damage if an unseen obstacle is hit.

7 MAINTENANCE AND CARE

WARNING

Before commencing maintenance, place the attachment on level ground. Ensure enough area to perform maintenance on the attachment. Follow '5.2 Removing the Slewing Backhoe Arm'.

WARNING

After maintenance is complete, follow '5.1 Hitching Up the Slewing Backhoe Arm'.

7.1 HYDRAULICS

WARNING

Read and understand all safety requirements prior to beginning any maintenance to any hydraulic connections. It is imperative that if there are any fittings, repairs etc. required these must be conducted by a fully certified and qualified hydraulics fitter.

7.2 PRIOR TO USE

Prior to use, the slewing backhoe arm shall be visually inspected to verify the attachment is in an operational state. The inspection will check for:

- Signs of wear, including corrosive and abrasive wear.
- Markings are legible.
- Welds are not damaged, cracked or worn.
- Hydraulic hoses, fittings and cylinders are in good conditions with no leaks.
- All fasteners are in place and correctly torqued.
- Inspect the bucket teeth wear.
- Grease all fittings – this needs to be performed on a daily basis.

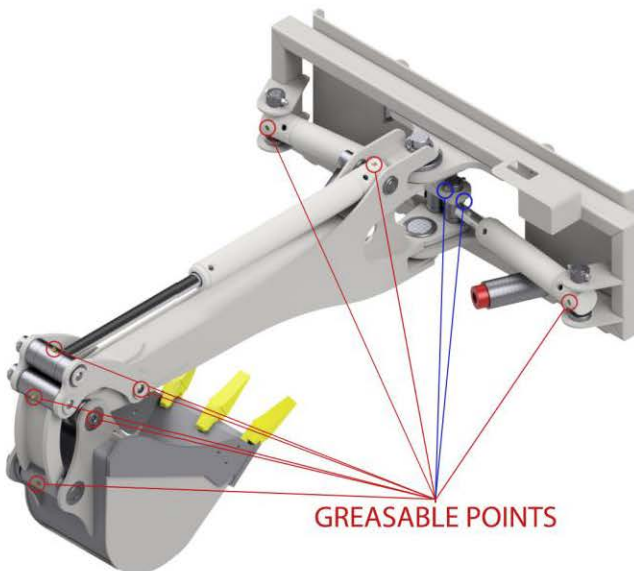
7.3 ROUTINE INSPECTION (EVERY 12 WEEKS)

Routine inspections should include but is not limited to the following:

- Fittings, hoses, and hydraulics must be checked to ensure there are no leaks.
- Pins and bushes should be inspected for signs of excessive wear and replaced before the wear damages the structure of the slewing backhoe arm.
- Inspect the attachment for wear, particularly around the teeth, and seek advice on repairs if wear is excessive.
- Check to ensure attachment markings are legible.
- Organise for a certified and qualified hydraulics fitter to inspect and replace hydraulic hoses and seals in the hydraulic parts as necessary. For additional information refer to section '12 Warranty'.

7.4 GREASEABLE POINTS

The location of all ten greaseable points can be found in the diagram below. As part of '7.2 Prior to Use', ensure these points have been greased prior to use.



8 RISK ASSESSMENT

Assessment Team: Norman Pesch, John Pesch, Sam Ramsden

Date of Assessment: 14/04/2022

Manufacturer: Norm Engineering Pty Ltd

Location: Brisbane

Contact Person: Norman Pesch

Attachment: Slewing Backhoe Arm

Weight: 165-310kg

Intended use: Digging Trenches

Construction material: Steel

Air Operated: NO

Hydraulic Operated: YES

Manually operated: NO

NOTE: When assessing Risk, you MUST consider the following

Inherent Risk:

(Risk before ANY controls). I.e., Before guarding / safety features are fitted.

Residual Risk:

(Risk after controls are fitted). I.e., after guarding / safety features are fitted.

Non Standard Operating Risk:

(Cleaning, Maintenance). I.e., What other risks can these tasks create.

Predictable Misuse:

I.e., What risks could occur due to misuse of the attachment.

HAZARD INFORMATION

The plant must be assessed against the hazards listed for the probability of harm to operators working in close proximity and the environment.

Probability

- A – Common or repeating occurrence
- B – Known to occur or “It has happened”
- C – Could occur, “I’ve heard of it happening”
- D – Not likely to occur
- E – Practically impossible

Consequence

- 1 – Catastrophic – Fatalities
- 2 – Major – Major injury, LTI
- 3 – Moderate – Minor Injury
- 4 – Minor – First aid, slight injury
- 5 – Insignificant – Minimal risk of injury

	A	B	C	D	E
1	H	H	H	S	S
2	H	H	S	S	M
3	H	H	S	M	L
4	H	S	M	L	L
5	S	S	M	L	L

H = High

S = Significant

M = Medium

L = Low

Entanglement:

<p>Can anyone's hair, clothing gloves, necktie, jewellery, rags, and other materials become entangled with moving parts of plant, or materials in motion?</p> <p>People in close proximity to the plant and plant attachment during operation have the ability to become entangled, i.e., HYD. cylinders, and pivoting sections.</p>	Yes	No	A	<input type="checkbox"/>	1	<input type="checkbox"/>	High Significant Medium Low	<input type="checkbox"/>
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	B	<input type="checkbox"/>	2	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
			C	<input type="checkbox"/>	3	<input type="checkbox"/>		<input type="checkbox"/>
			D	<input checked="" type="checkbox"/>	4	<input type="checkbox"/>		<input type="checkbox"/>
			E	<input type="checkbox"/>	5	<input type="checkbox"/>		<input type="checkbox"/>

Crushing:

<p>Can anyone be crushed due to falling, uncontrolled or unexpected movement of plant attachment or its load, lack of capacity to slow, stop or immobilise the plant, tipping or rolling over, parts of plant attachment collapsing, contact with moving parts during testing, inspection, maintenance, cleaning, or repair, thrown off, under or trapped between plant and materials or fixed structures?</p> <p>People in close proximity to the plant and plant attachment during operation could be crushed if the operator is not being sufficiently observant, or control over the plant is lost.</p>	Yes	No	A	<input type="checkbox"/>	1	<input type="checkbox"/>	High Significant Medium Low	<input type="checkbox"/>
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	B	<input type="checkbox"/>	2	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
			C	<input type="checkbox"/>	3	<input type="checkbox"/>		<input type="checkbox"/>
			D	<input checked="" type="checkbox"/>	4	<input type="checkbox"/>		<input type="checkbox"/>
			E	<input type="checkbox"/>	5	<input type="checkbox"/>		<input type="checkbox"/>

Cutting, Stabbing, Puncturing:

<p>Can anyone be cut, stabbed, or punctured by coming in contact with moving plant or parts, sharp or flying objects, work pieces ejected, work pieces disintegrated, or other factors not mentioned?</p> <p>People can be cut, stabbed, or punctured by coming into contact with sharp edges of the plant attachment, i.e., Bucket cutting edges.</p>	Yes	No	A	<input type="checkbox"/>	1	<input type="checkbox"/>	High Significant Medium Low	<input type="checkbox"/>
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	B	<input type="checkbox"/>	2	<input type="checkbox"/>		<input type="checkbox"/>
			C	<input type="checkbox"/>	3	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
			D	<input checked="" type="checkbox"/>	4	<input type="checkbox"/>		<input type="checkbox"/>
			E	<input type="checkbox"/>	5	<input type="checkbox"/>		<input type="checkbox"/>

Striking:

<p>Can anyone be struck by moving objects due to plant or work pieces being ejected or disintegrated, mobility, uncontrolled or unexpected movement of the plant or other factors?</p> <p>People in close proximity to the plant and plant attachment during operation could be seriously hurt if they came into contact with the plant, or plant attachment if the operator is not being sufficiently observant, or control over the plant is lost.</p>	Yes	No	A	<input type="checkbox"/>	1	<input type="checkbox"/>	High Significant Medium Low	<input type="checkbox"/>
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	B	<input type="checkbox"/>	2	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
			C	<input checked="" type="checkbox"/>	3	<input type="checkbox"/>		<input type="checkbox"/>
			D	<input type="checkbox"/>	4	<input type="checkbox"/>		<input type="checkbox"/>
			E	<input type="checkbox"/>	5	<input type="checkbox"/>		<input type="checkbox"/>

Slipping, Tripping, Falling:

<p>Can anyone using the plant or in the vicinity of the plant, slip, trip or fall due to the working environment or other factors? poor housekeeping, dust on the floor around machines, slippery or uneven work surfaces or lack of guardrails.</p> <p>People standing on the plant or plant attachment could slip or fall from it.</p>	Yes	No	A	<input type="checkbox"/>	1	<input type="checkbox"/>	High Significant Medium Low	<input type="checkbox"/>	
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	B	<input type="checkbox"/>	2	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
			C	<input checked="" type="checkbox"/>	3	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
			D	<input type="checkbox"/>	4	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
			E	<input type="checkbox"/>	5	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>

Shearing:

<p>Can anyone's body parts be cut off between two parts of the plant, or between a part of the plant and a work piece or structure? For example, on a metal guillotine can a finger fit under the guard.</p> <p>People not following SOP's or plant guidelines could become injured from misuses or working in the vicinity of the plant and plant attachment.</p>	Yes	No	A	<input type="checkbox"/>	1	<input type="checkbox"/>	High Significant Medium Low	<input type="checkbox"/>	
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	B	<input type="checkbox"/>	2	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
			C	<input checked="" type="checkbox"/>	3	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
			D	<input type="checkbox"/>	4	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
			E	<input type="checkbox"/>	5	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>

Friction:

<p>Can anyone be burnt due to contact with moving parts or surfaces of the plant, or material handled by the plant? For example, on the grinder is there more than 1 mm gap between the tool rest and the wheel?</p>	Yes	No	A	<input type="checkbox"/>	1	<input type="checkbox"/>	High Significant Medium Low	<input type="checkbox"/>	
	<input type="checkbox"/>	<input checked="" type="checkbox"/>	B	<input type="checkbox"/>	2	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
			C	<input type="checkbox"/>	3	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
			D	<input type="checkbox"/>	4	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
			E	<input type="checkbox"/>	5	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>

High Pressure Fluid:

<p>Can anyone come into contact with fluids under high pressure, due to plant failure or misuse of the plant?</p> <p>The plant attachment utilizes the plants high pressure hydraulic system, if a failure occurs it is possible to come into contact with high pressure fluid.</p>	Yes	No	A	<input type="checkbox"/>	1	<input type="checkbox"/>	High Significant Medium Low	<input type="checkbox"/>	
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	B	<input type="checkbox"/>	2	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
			C	<input type="checkbox"/>	3	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
			D	<input checked="" type="checkbox"/>	4	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
			E	<input type="checkbox"/>	5	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>

Electrical:

<p>Can anyone be injured by electrical shock or burnt due to damaged or poorly maintained leads or switches, water near electrical equipment, working near or contact with live electrical conductors, lack of isolation procedures or the factors not mentioned? For example, are any switches broken, is there a red emergency stop? Can each machine be locked off for repairs?</p> <p>The plant attachment utilizes auxiliary electrical connection to operate a diverter valve on the attachment. Wear or improper installation of electrical components could lead to damage.</p>	Yes	No	A	<input type="checkbox"/>	1	<input type="checkbox"/>	High Significant Medium Low	<input type="checkbox"/>	
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	B	<input type="checkbox"/>	2	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
			C	<input checked="" type="checkbox"/>	3	<input type="checkbox"/>		<input type="checkbox"/>	<input checked="" type="checkbox"/>
			D	<input type="checkbox"/>	4	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
			E	<input type="checkbox"/>	5	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>

Dust:

<p>Can anyone suffer ill health or injury due to exposure to dust? For example, cutting, living silica Lack of vision – External influences causing the dust. Plant operation causing the dust.</p> <p>Depending on the operation location of the plant and plant attachment dust being a nuisance could be a factor.</p>	Yes	No	A	<input type="checkbox"/>	1	<input type="checkbox"/>	High Significant Medium Low	<input type="checkbox"/>
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	B	<input type="checkbox"/>	2	<input type="checkbox"/>		<input checked="" type="checkbox"/>
			C	<input checked="" type="checkbox"/>	3	<input checked="" type="checkbox"/>		<input type="checkbox"/>
			D	<input type="checkbox"/>	4	<input type="checkbox"/>		<input type="checkbox"/>
			E	<input type="checkbox"/>	5	<input type="checkbox"/>		<input type="checkbox"/>
								<input type="checkbox"/>

Noise:

<p>Can anyone suffer hearing discomforts while the plant is in use? For example, the plant is noisy, and it is difficult to hear.</p> <p>Hearing discomfort may be experienced by persons due to the noise generated by the plant. This can also lead to miscommunication.</p>	Yes	No	A	<input type="checkbox"/>	1	<input type="checkbox"/>	High Significant Medium Low	<input type="checkbox"/>
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	B	<input type="checkbox"/>	2	<input type="checkbox"/>		<input type="checkbox"/>
			C	<input type="checkbox"/>	3	<input checked="" type="checkbox"/>		<input type="checkbox"/>
			D	<input checked="" type="checkbox"/>	4	<input type="checkbox"/>		<input type="checkbox"/>
			E	<input type="checkbox"/>	5	<input type="checkbox"/>		<input type="checkbox"/>
								<input type="checkbox"/>

Vibration:

<p>Can anyone suffer injury due to the vibration of the plant?</p>	Yes	No	A	<input type="checkbox"/>	1	<input type="checkbox"/>	High Significant Medium Low	<input type="checkbox"/>
	<input type="checkbox"/>	<input checked="" type="checkbox"/>	B	<input type="checkbox"/>	2	<input type="checkbox"/>		<input type="checkbox"/>
			C	<input type="checkbox"/>	3	<input type="checkbox"/>		<input type="checkbox"/>
			D	<input type="checkbox"/>	4	<input type="checkbox"/>		<input type="checkbox"/>
			E	<input type="checkbox"/>	5	<input type="checkbox"/>		<input type="checkbox"/>
								<input type="checkbox"/>

Environmental:

<p>Can the plant operation cause an environmental issue? For example – pollution, waste materials, noise.</p>	Yes	No	A	<input type="checkbox"/>	1	<input type="checkbox"/>	High Significant Medium Low	<input type="checkbox"/>
	<input type="checkbox"/>	<input checked="" type="checkbox"/>	B	<input type="checkbox"/>	2	<input type="checkbox"/>		<input type="checkbox"/>
			C	<input type="checkbox"/>	3	<input type="checkbox"/>		<input type="checkbox"/>
			D	<input type="checkbox"/>	4	<input type="checkbox"/>		<input type="checkbox"/>
			E	<input type="checkbox"/>	5	<input type="checkbox"/>		<input type="checkbox"/>
								<input type="checkbox"/>

Risk Evaluation

Overall risk category of plant:	High	Significant	Medium	Low
---------------------------------	------	-------------	--------	-----

Risk Controls

Most Desirable

- | | |
|---|---|
| <p>↓</p> <ul style="list-style-type: none"> • Elimination • Substitution • Engineering Controls • Isolation • Administrative Controls • PPE | <ul style="list-style-type: none"> - The best way to eliminate the risk is to remove the hazard. - Substitute the hazardous plant with a safer part, alternative process. - Design modification, installation of guarding, automation/ventilation. - Isolate the plant, barricades, crossing, bunting, etc. - Permits, clearances, lock out systems, certification. - Short term control measure. |
|---|---|

Least Desirable

Hazard	Controls
Entanglement	<p>Isolation – Ensure the operating and maintenance manual provided with the plant attachment recommends the operator of the plant always follows SOP. The operator must make everybody working in the vicinity of the attachment aware of the dangers and before moving the plant ensure people are safe distance away.</p> <p>PPE – Ensuring all people who will be in the vicinity of the plant attachment during operation be wearing clothes with no loose ends that can become entangled in the plant attachment.</p>
Crushing, Striking	<p>Isolation – Ensure the operating and maintenance manual provided with the plant attachment recommends the operator of the plant always follows SOP. The operator must make everybody working in the vicinity of the attachment aware of the dangers and before moving the plant ensure people are safe distance away.</p> <p>PPE – The use of the correct PPE for the worksite will minimize the damage caused by an incident. A hard hat, steel cap boots and tough worksite clothes as an example.</p> <p>PPE – The use of high visibility PPE will help reduce the case of incidents occurring from impaired vision or operator distraction.</p>
Cutting, Stabbing, Puncturing	<p>Isolation – Ensure the operating and maintenance manual provided with the plant attachment recommends the operator of the plant always follows SOP. The operator must make everybody working in the vicinity of the attachment aware of the dangers and only operate if people are a safe distance away.</p> <p>PPE – The use of correct PPE for the worksite will minimize the risk of cutting when working in and around the attachment. Gloves, safety glass, hard hat and tough work clothes will reduce that risk.</p>
Slipping, Tripping, Falling	<p>Isolation – The plant attachment has NOT been designed to stand on unless entering or exiting the plant. This will be stated in the operating and maintenance manual. It is the responsibility of the operator to ensure that no persons stand on the plant attachment.</p> <p>PPE – Wearing the correct work boots will reduce chances of slipping.</p>
Shearing	<p>Isolation – Ensure the operating and maintenance manual provided with the plant attachment recommends the operator of the plant always follows SOP. The operator must make everybody working in the vicinity of the attachment aware of the dangers and before moving the plant ensure people are safe distance away.</p> <p>Administrative Controls – A warning sticker should be placed in a visible position on the plant attachment highlighting the potential risk.</p>

High Pressure Fluid	<p>Engineering Controls – The routing of the hydraulic hoses and the design of the plates which guard the hydraulic motor minimize the risk of the hydraulic failure and exposure to high pressure fluids.</p> <p>Administrative Controls – The manual will address correct maintenance schedules for the plant attachment hydraulics to reduce the risk associated with hydraulic component failure. Only authorized hydraulics fitters should perform repairs on hydraulic systems.</p> <p>Administrative Controls – A warning sticker should be placed in a visible position on the plant attachment highlighting the potential risk.</p>
Electrical	<p>Engineering Controls – The routing of the electrical cable is designed to minimize the risk of the cable being damaged and exposed wires leading to injury.</p> <p>Administrative Controls – The manual will address correct maintenance schedules for the plant attachment to reduce the risk associated with risk caused by improper maintenance, or installation. Only authorized technicians should perform repairs on electrical components</p>
Dust	<p>Isolation and Administrative Controls – To reduce the hazards associated with dust, the manual should instruct the operator to consider their working environment and operate in a manner to reduce the risk of dust being kicked up. This can be managed by reducing the height at which material is dumped causing kickup.</p> <p>PPE – If the environment is such that the dust cannot be sufficiently controlled, the onsite supervisor should ensure all workers are wearing the correct PPE.</p>
Noise	<p>PPE – To reduce the risk associated with excessive noise the correct PPE should be worn whilst operating or being within a vicinity of the plant and plant attachment during operations.</p>

Any Modification to Plant Attachment Voids Risk Assessment

Purchaser and User are required to conduct their own risk assessment to identify hazards prior to use.

This risk assessment does not necessarily cover all possible hazards associated with this product and should be utilized in conjunction with the purchasers and users individual risk assessments to identify all environmental, health, and safety risks associated with specific tasks, locations, and personnel.

9 PARTS

QUALITY BACKUP

*We manufacture 90% of our parts inhouse.
This means we can get your parts to you... quickly.*

9.1 ORDERING PARTS

For ordering parts contact either your dealer or Norm Engineering directly. Contact details are included at the front of this manual. To assist, note the details of your slewing backhoe arm in the spaces provided under *Section 9.1.1 Reference Information*.

9.1.1 REFERENCE INFORMATION

Always refer to the model and serial number when ordering parts or requesting from you dealer. The serial number for this product is located on the identification place of your slewing backhoe arm.

Model Number:

.....

Make:

.....

Serial Number:

.....

Date Purchased:

.....

10 PARTS LIST

When ordering replacement parts, please include the following information:

- The machine make and model
- The serial number on the attachment
- The item number, as indicated by the following figures and tables.
- Parts with a part number of “.” indicate a component that varies dependent on machine make and model. A serial number and item number is essential if ordering these parts.

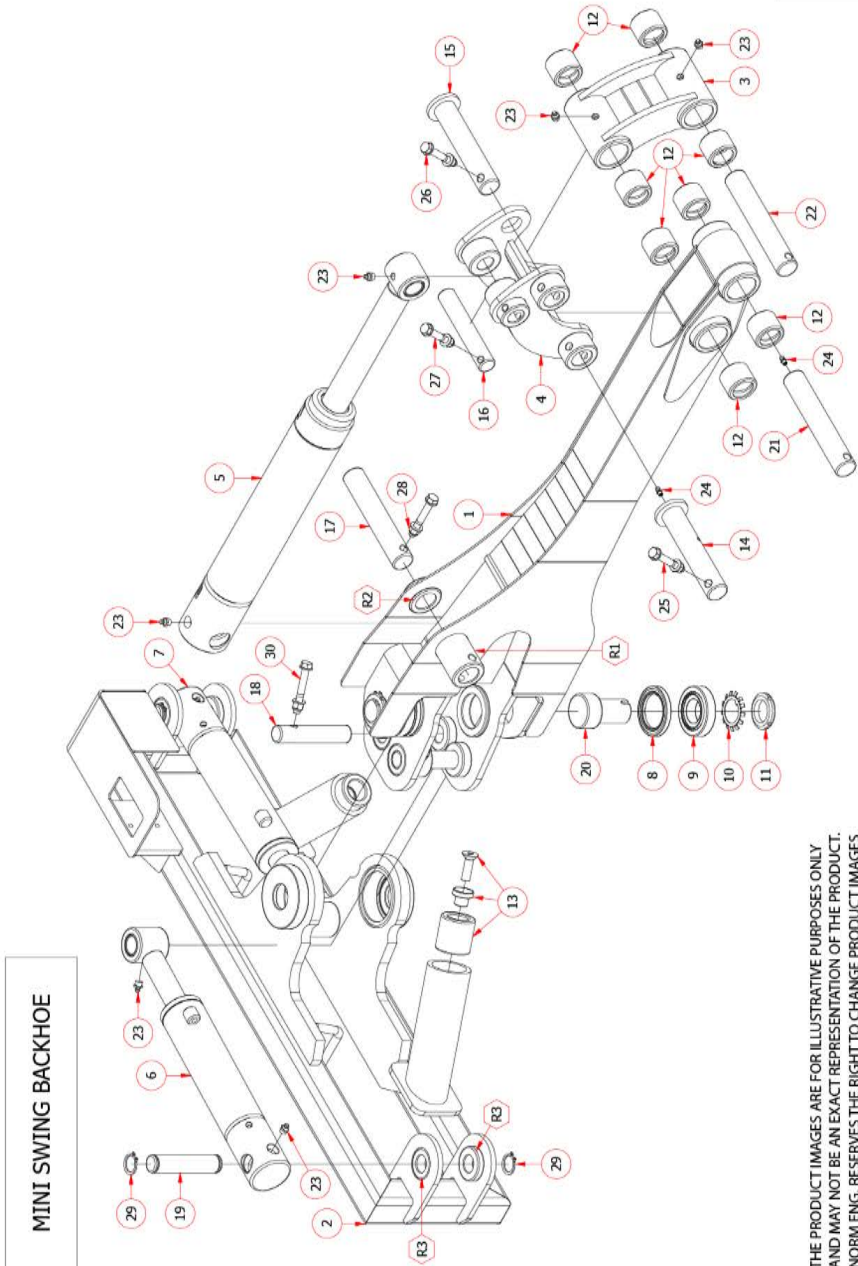
Items numbers with a “R” before the number indicate parts that require specialty tools and some knowledge in fabrication and welding to replace.

MINI SLEWING BACKHOE ARM PARTS LIST

Item	Part Number	QTY	Description	Diagram
1	7002SH	1	MINI MAIN BODY FRONT HALF	1
2	.	1	MINI MAIN BODY REAR HALF	1
3	7003FH	1	MINI FRONT LINKAGE	1
4	7004FH	1	MINI TOP LINKAGE	1
5	C25129	1	2.5” BORE – TOP HYDRAULIC CYLINDER	1
6	C2015	1	RHS 2” BORE - SIDE HYDRAULIC CYLINDER	1
7	C2016	1	LHS 2” BORE – SIDE HYDRAULIC CYLINDER	1
8	TC12598	2	RADIAL OIL LIP SEAL	1
9	X30207M-Y00207M	2	ROLLER TAPERED BEARING	1
10	MB07	2	LOCK WASHER	1
11	KM07	2	LOCK NUT	1
12	BU410	8	BRONZE INSERT BUSH	1
13	SH096	2	BUSH STOPPER KIT	1
14	PI363	1	LINKAGE TO ARM GREASEABLE HAT PIN	1
15	PI388	1	LINKAGE TO LINKAGE HAT PIN	1
16	PI364	1	TOP HYDRAULIC CYLINDER PIN	1
17	PI045	1	BOTTOM HYDRAULIC CYLINDER PIN	1
18	PI366	2	SLEWING TOP HYDRAULIC CYLINDER PIN	1
19	PI365	2	SLEWING BOTTOM HYDRAULIC CYLINDER PIN	1
20	SH053	2	CENTRE PIVOT PIN	1

21	PI391	1	ARM TO BUCKET GREASEABLE PIN	1
22	PI392	1	LINKAGE TO BUCKET PIN	1
23	NS2001	8	3/8" GREASE NIPPLE	1
24	NS2002	2	M6 GREASE NIPPLE	1
25	-	1	BOLT KIT – LINKAGE TO ARM PIN	1
26	-	1	BOLT KIT – LINKAGE TO LINKAGE PIN	1
27	-	1	BOLT KIT – TOP HYDRAULIC CYLINDER PIN	1
28	-	1	BOLT KIT – BOTTOM HYD. CYLINDER PIN	1
29	-	4	BOLT KIT – SLEWING BOTTOM HYD. PIN	1
30	-	2	BOLT KIT – SLEWING TOP HYDRAULIC PIN	1
R1	RE030	1	BOTTOM HYDRAULIC CYLINDER RETAINER	1
R2	BU037	1	BOTTOM HYDRAULIC CYLINDER BUSH	1
R3	BU366	4	SLEWING BOTTOM HYD. CYLINDER BUSH	1

Diagram 1

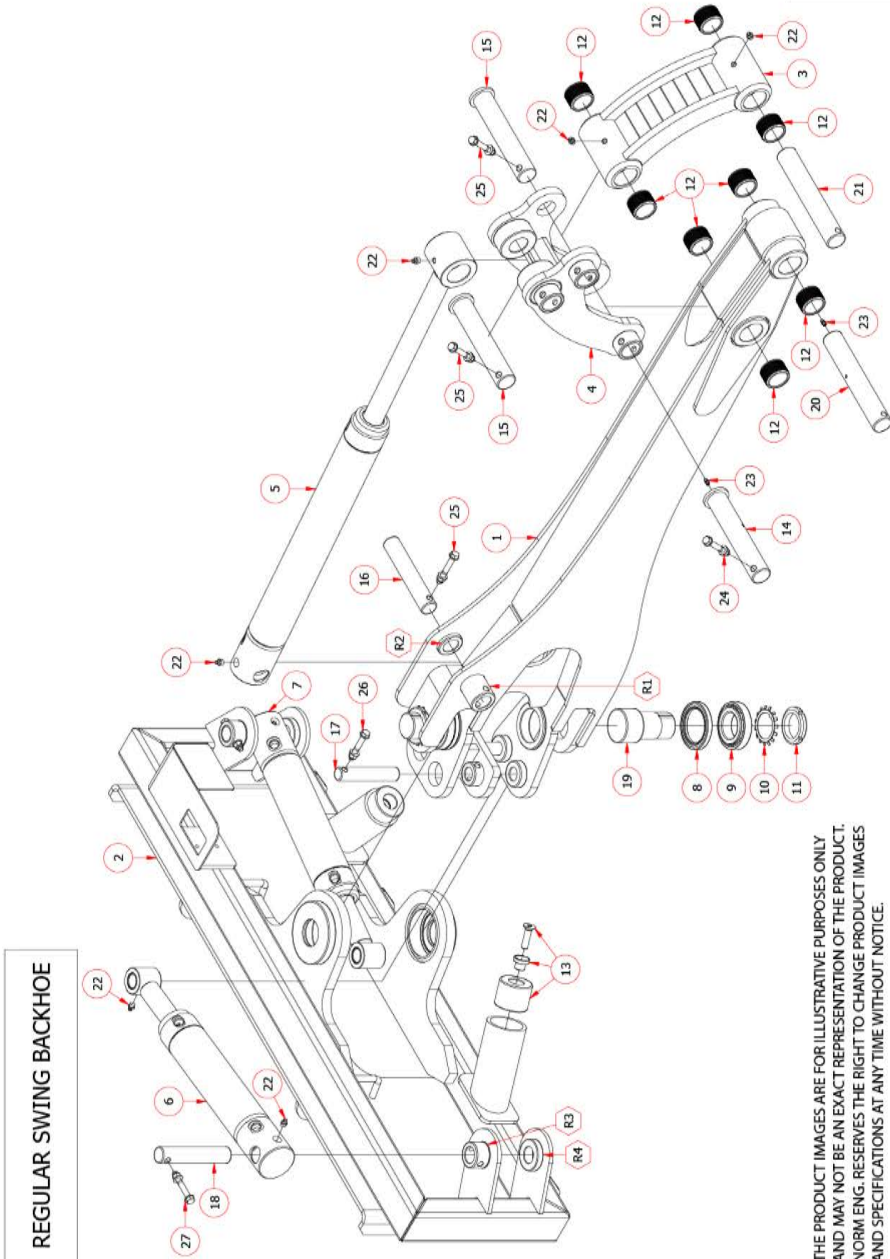


THE PRODUCT IMAGES ARE FOR ILLUSTRATIVE PURPOSES ONLY AND MAY NOT BE AN EXACT REPRESENTATION OF THE PRODUCT. NORM ENG. RESERVES THE RIGHT TO CHANGE PRODUCT IMAGES AND SPECIFICATIONS AT ANY TIME WITHOUT NOTICE.

REGULAR SLEWING BACKHOE ARM PARTS LIST

Item	Part Number	QTY	Description	Diagram
1	7004SH	1	REGULAR MAIN BODY FRONT HALF	2
2	.	1	REGULAR MAIN BODY REAR HALF	2
3	7006FH	1	REGULAR FRONT LINKAGE	2
4	7007FH	1	REGULAR TOP LINKAGE	2
5	C2591	1	2.5" BORE – TOP HYDRAULIC CYLINDER	2
6	C2570	1	RHS 2.5" BORE – SIDE HYDRAULIC CYLINDER	2
7	C2571	1	LHS 2.5" BORE - SIDE HYDRAULIC CYLINDER	2
8	TC12643	2	RADIAL OIL LIP SEAL	2
9	368-362A	2	ROLLER TAPERED BEARING	2
10	MB10	2	LOCK WASHER	2
11	KM10	2	LOCK NUT	2
12	580-HARDBUSH	8	HARDEN BUSH	2
13	SH096	2	BUSH STOPPER KIT	2
14	PI368	1	LINKAGE TO ARM GREASEABLE HAT PIN	2
15	PI369	2	LINKAGE TO LINKAGE PIN	2
16	PI045	1	BOTTOM HYDRAULIC CYLINDER PIN	2
17	PI370	2	SLEWING TOP HYDRAULIC CYLINDER PIN	2
18	PI402	2	SLEWING BOTTOM HYDRUALIC CYLINDER PIN	2
19	SH093	2	CENTRE PIVOT PIN	2
20	PI389	1	ARM TO BUCKET GREASEABLE PIN	2
21	PI390	1	LINKAGE TO BUCKET PIN	2
22	NS2001	8	3/8" GREASE NIPPLE	2
23	NS2002	2	M6 GREASE NIPPLE	2
24	-	1	BOLT KIT – LINKAGE TO GREASEABLE HAT PIN	2
25	-	3	BOLT KIT – LINKAGE TO LINKAGE PIN	2
26	-	2	BOLT KIT – SLEWING TOP HYD. CYLINDER PIN	2
27	-	2	BOLT KIT – SLEWING BOTTOM HYD. CYLINDER PIN	2
R1	RE030	1	BOTTOM HYDRAULIC CYLINDER RETAINER	2
R2	BU037	1	BOTTOM HYDRAULIC CYLINDER BUSH	2
R3	RE013	2	SLEWING BOTTOM HYD. CYLINDER RETAINER	2
R4	BU372	2	SLEWING BOTTOM HYDRAULIC CYLINDER BUSH	2

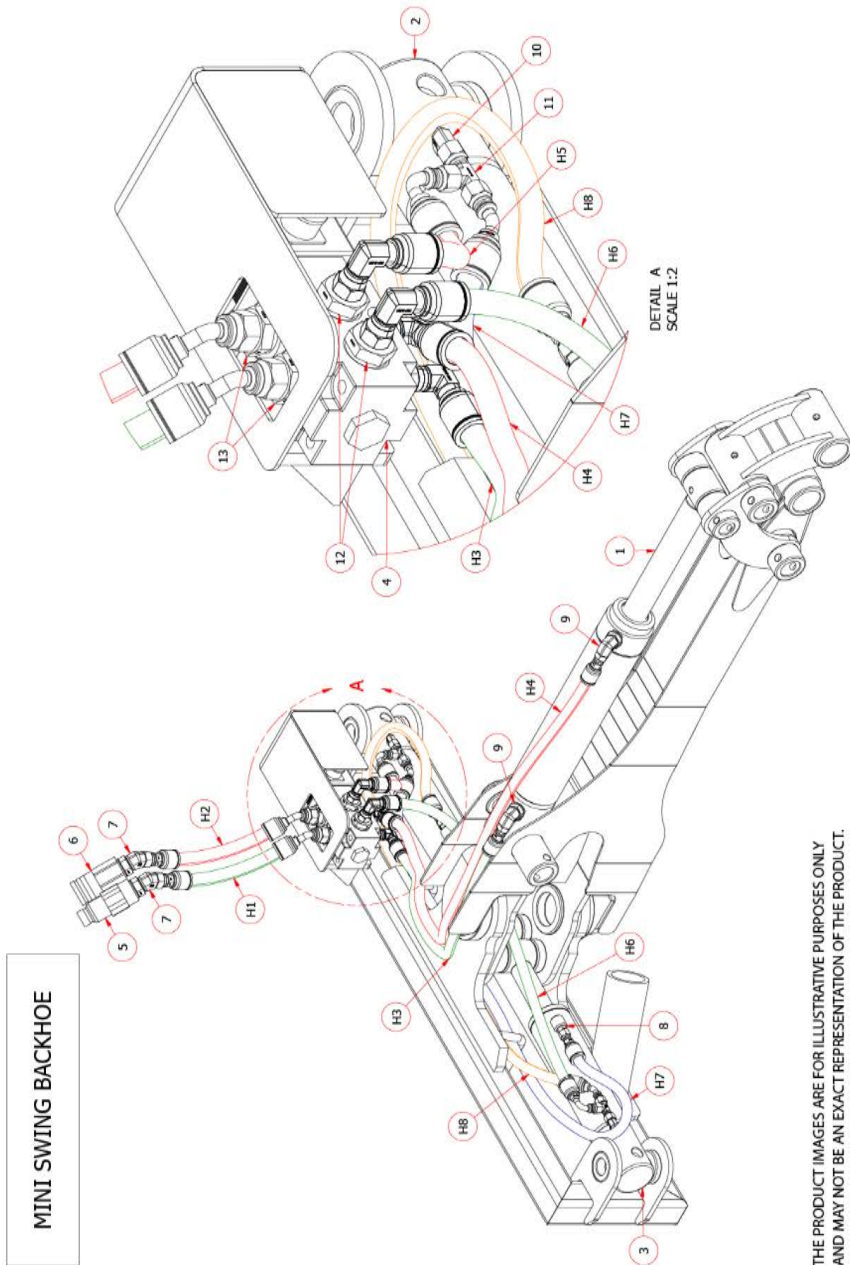
Diagram 2



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MINI SLEWING BACKHOE ARM HYDRAULIC PARTS LIST

Item	Part Number	QTY	Description	Diagram
1	C25129	1	LHS 2.5" BORE – TOP HYDRAULIC CYLINDER	3
2	C2016	1	LHS 2" BORE – SIDE HYDRAULIC CYLINDER	3
3	C2015	1	RHS 2" BORE – SIDE HYDRAULIC CYLINDER	3
4	VS280	1	VS280 HYDRAULIC VALVE	3
5	M A13 ½ BSP	1	MALE 1/2" FLAT FACE STUCCHI	3
6	F A13 ½ BSP	1	FEMALE 1/2" FLAT FACE STUCCHI	3
7	G-BP-45-1208	2	45 – ADAPTOR – 1/2" BSPPM – 3/4" JICM	3
8	A-G-0207	2	ST – ADAPTOR – 1/8" BSPTM – 7/16" JICM	3
9	G-NP-90-0912	2	90 – ADAPTOR – 3/4" UNOM – 9/16" JICM	3
10	A-G-90-0207	2	90 – ADAPTOR – 1/8" BSPTM – 7/16" JICM	3
11	G-J-G-070707	2	T-ADAPTOR – 2x 7/16" JICM – 7/16 JICF	3
12	B-G-0809	4	ST – ADAPTOR – 1/2" BSPPM – 9/16" JICM	3
13	B-G-0812	2	ST – ADAPTOR – 1/2" BSPPM – 3/4" JICM	3
H1	∴	1	HYD. HOSE M COUPLING TO VALVE RHS TOP	3
H2	∴	1	HYD. HOSE F COUPLING TO VALVE LHS TOP	3
H3	∴	1	HYD. HOSE VALVE RHS BTM. TO BTM CENTRE CYL.	3
H4	∴	1	HYD. HOSE VALVE LHS BTM. TO TOP CENTRE CYL.	3
H5	∴	1	HYD. HOSE VALVE LHS FRONT TO BTM. LHS CYL.	3
H6	∴	1	HYD. HOSE VALVE RHS FRONT TO BTM. RHS CYL.	3
H7	∴	1	HYD. HOSE BTM. LHS CYL. TO TOP RHS CYL.	3
H8	∴	1	HYD. HOSE BTM. RHS CYL. TO TOP LHS CYL.	3

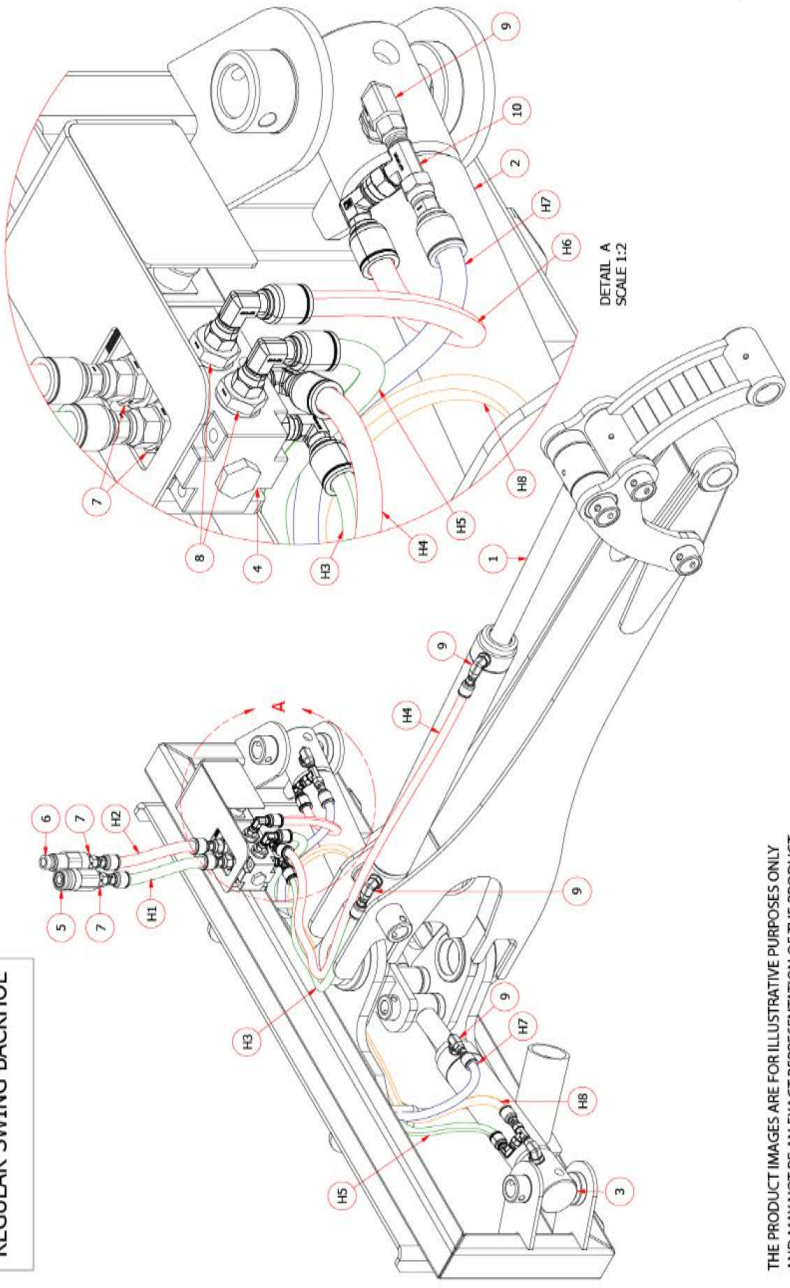


THE PRODUCT IMAGES ARE FOR ILLUSTRATIVE PURPOSES ONLY AND MAY NOT BE AN EXACT REPRESENTATION OF THE PRODUCT. NORM ENG. RESERVES THE RIGHT TO CHANGE PRODUCT IMAGES AND SPECIFICATIONS AT ANY TIME WITHOUT NOTICE.

REGULAR SLEWING BACKHOE ARM HYDRAULIC PARTS LIST

Item	Part Number	QTY	Description	Diagram
1	C2591	1	LHS 2.5" BORE – TOP HYDRAULIC CYLINDER	4
2	C2571	1	LHS 2.5" BORE – SIDE HYDRAULIC CYLINDER	4
3	C2570	1	RHS 2.5" BORE – SIDE HYDRAULIC CYLINDER	4
4	VS280	1	VS280 HYDRAULIC VALVE	4
5	F A13 ½ BSP	1	FEMALE 1/2" FLAT FACE STUCCHI	4
6	M A13 ½ BSP	1	MALE 1/2" FLAT FACE STUCCHI	4
7	B-G-0812	4	ST – ADAPTOR – 1/2" BSPPM – 3/4" JICM	4
8	B-G-0809	4	ST – ADAPTOR – 1/2" BSPPM – 9/16" JICM	4
9	G-NP-90-0912	6	90 – ADAPTOR – 3/4" UNOM – 9/16" JICM	4
10	G-J-G-090909	2	T-ADAPTOR – 2x 9/16" JICM – 9/16" JICF	4
H1	∴	1	HYD. HOSE M COUPLING TO VALVE RHS TOP	4
H2	∴	1	HYD. HOSE F COUPLING TO VALVE LHS TOP	4
H3	∴	1	HYD. HOSE VALVE RHS BTM TO BTM CENTRE CYL.	4
H4	∴	1	HYD. HOSE VALVE LHS BTM TO TOP CENTRE CYL.	4
H5	∴	1	HYD. HOSE VALVE RHS FRONT TO BTM RHS CYL.	4
H6	∴	1	HYD. HOSE VALVE LHS FRONT TO BTM LHS CYL.	4
H7	∴	1	HYD. HOSE BTM LHS CYL. TO TOP RHS CYL.	4
H8	∴	1	HYD. HOSE BTM RHS CYL. TO TOP LHS CYL.	4

REGULAR SWING BACKHOE



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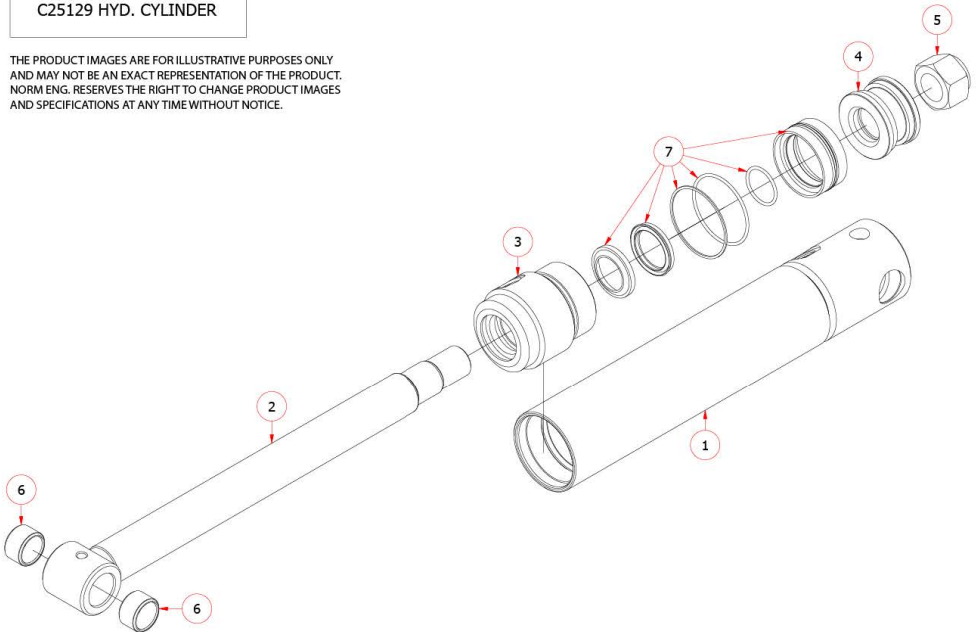
2.5" BORE HYDRAULIC CYLINDER (C25129) PARTS LIST

Item	Part Number	QTY	Description	Diagram
1	C25127	1	2.5" BORE HYD. BARREL ASSEMBLY	5
2	C25125	1	1.5" ROD ASSEMBLY	5
3	C2502	1	2.5" BORE GLAND END CAP	5
4	C2512	1	2.5" BORE PISTON	5
5	C2513	1	PISTON NUT	5
6	NS3041	2	HARDEN INSERT BUSH	5
7		1	2.5" BORE SEAL KIT	5

Diagram 5

C25129 HYD. CYLINDER

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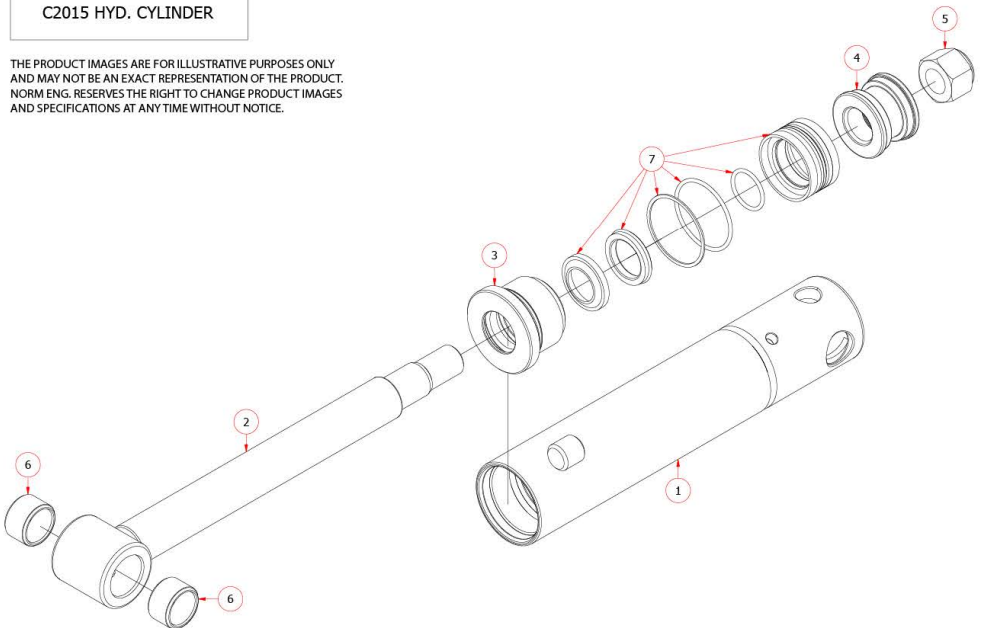
2" BORE HYDRAULIC CYLINDER (C2015) PARTS LIST

Item	Part Number	QTY	Description	Diagram
1	C2013	1	2" BORE HYD. BARREL ASSEMBLY	6
2	C2017	1	1.25" ROD ASSEMBLY	6
3	C2002	1	2" BORE GLAND END CAP	6
4	C2046	1	2" BORE PISTON	6
5	-	1	PISTON NUT	6
6	NS3041	2	HARDEN INSERT BUSH	6
7		1	2" BORE SEAL KIT	6

Diagram 6

C2015 HYD. CYLINDER

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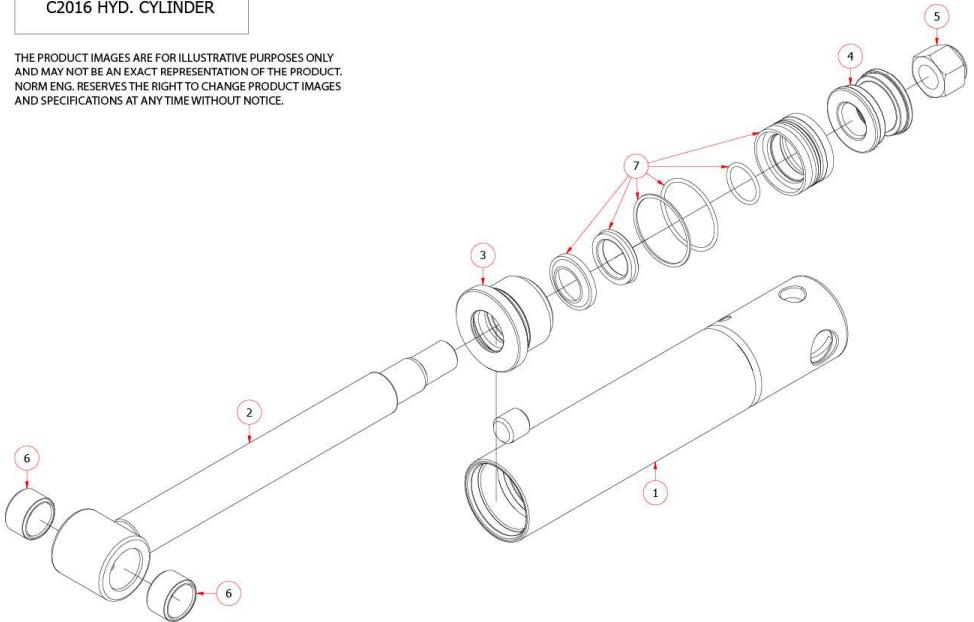
2" BORE HYDRAULIC CYLINDER (C2016) PARTS LIST

Item	Part Number	QTY	Description	Diagram
1	C2014	1	2" BORE HYD. BARREL ASSEMBLY	7
2	C2017	1	1.25" ROD ASSEMBLY	7
3	C2002	1	2" BORE GLAND END CAP	7
4	C2046	1	2" BORE PISTON	7
5	-	1	PISTON NUT	7
6	NS3041	2	HARDEN INSERT BUSH	7
7		1	2" BORE SEAL KIT	7

Diagram 7

C2016 HYD. CYLINDER

THE PRODUCT IMAGES ARE FOR ILLUSTRATIVE PURPOSES ONLY AND MAY NOT BE AN EXACT REPRESENTATION OF THE PRODUCT. NORM ENG. RESERVES THE RIGHT TO CHANGE PRODUCT IMAGES AND SPECIFICATIONS AT ANY TIME WITHOUT NOTICE.



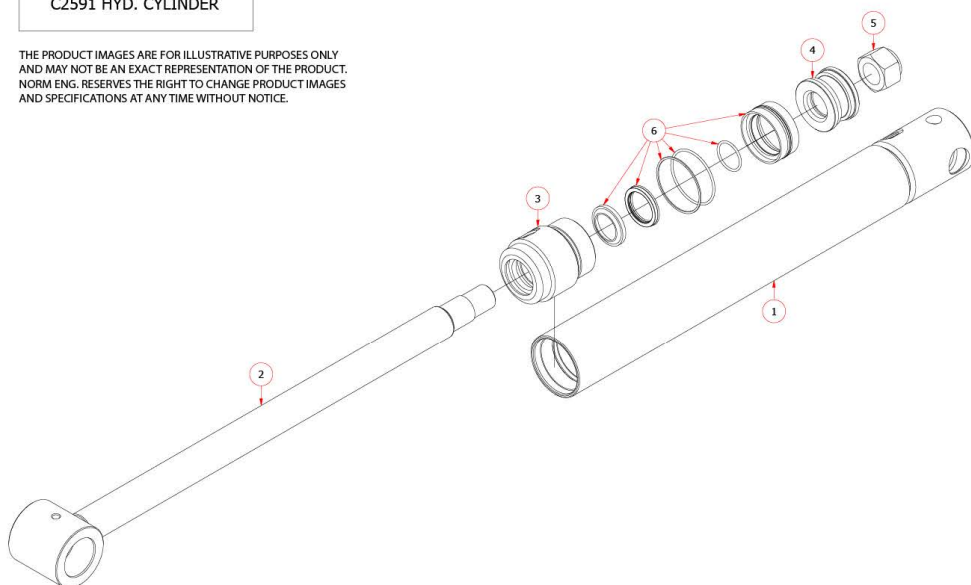
2.5" BORE HYDRAULIC CYLINDER (C2591) PARTS LIST

Item	Part Number	QTY	Description	Diagram
1	C2596	1	2.5" BORE HYD. BARREL ASSEMBLY	8
2	C2595	1	1.5" ROD ASSEMBLY	8
3	C2502	1	2.5" BORE GLAND END CAP	8
4	C2512	1	2.5" BORE PISTON	8
5	C2513	1	PISTON NUT	8
6		1	2.5" BORE SEAL KIT	8

Diagram 8

C2591 HYD. CYLINDER

THE PRODUCT IMAGES ARE FOR ILLUSTRATIVE PURPOSES ONLY AND MAY NOT BE AN EXACT REPRESENTATION OF THE PRODUCT. NORM ENG. RESERVES THE RIGHT TO CHANGE PRODUCT IMAGES AND SPECIFICATIONS AT ANY TIME WITHOUT NOTICE.



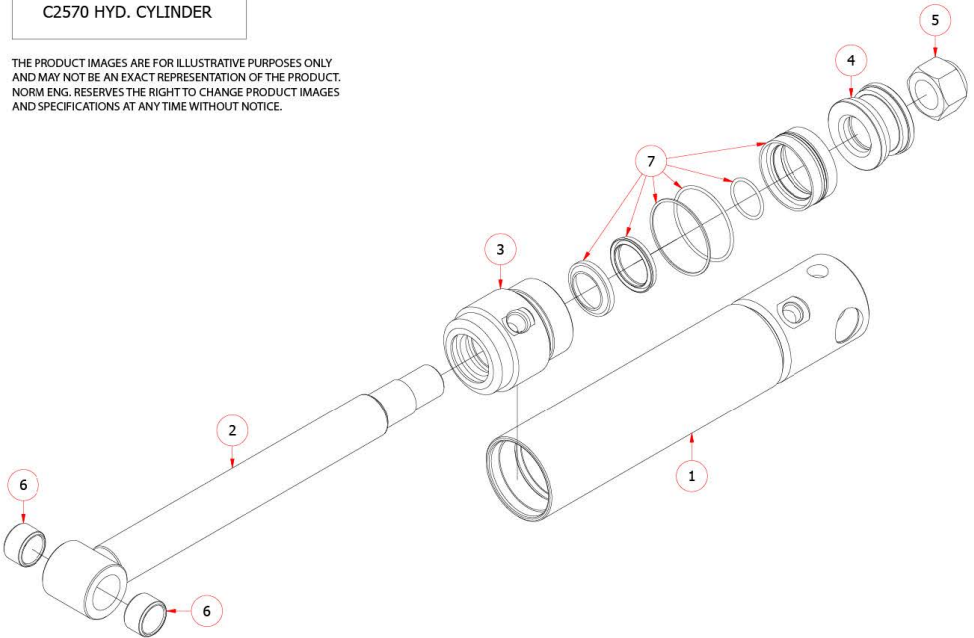
2.5" BORE HYDRAULIC CYLINDER (C2570) PARTS LIST

Item	Part Number	QTY	Description	Diagram
1	C2573	1	2.5" BORE HYD. BARREL ASSEMBLY	9
2	C2057	1	1.5" ROD ASSEMBLY	9
3	C2502	1	2.5" BORE GLAND END CAP	9
4	C2512	1	2.5" BORE PISTON	9
5	C2513	1	PISTON NUT	9
6	NS3041	2	HARDEN INSERT BUSH	9
7		1	2.5" BORE SEAL KIT	9

Diagram 9

C2570 HYD. CYLINDER

THE PRODUCT IMAGES ARE FOR ILLUSTRATIVE PURPOSES ONLY AND MAY NOT BE AN EXACT REPRESENTATION OF THE PRODUCT. NORM ENG. RESERVES THE RIGHT TO CHANGE PRODUCT IMAGES AND SPECIFICATIONS AT ANY TIME WITHOUT NOTICE.



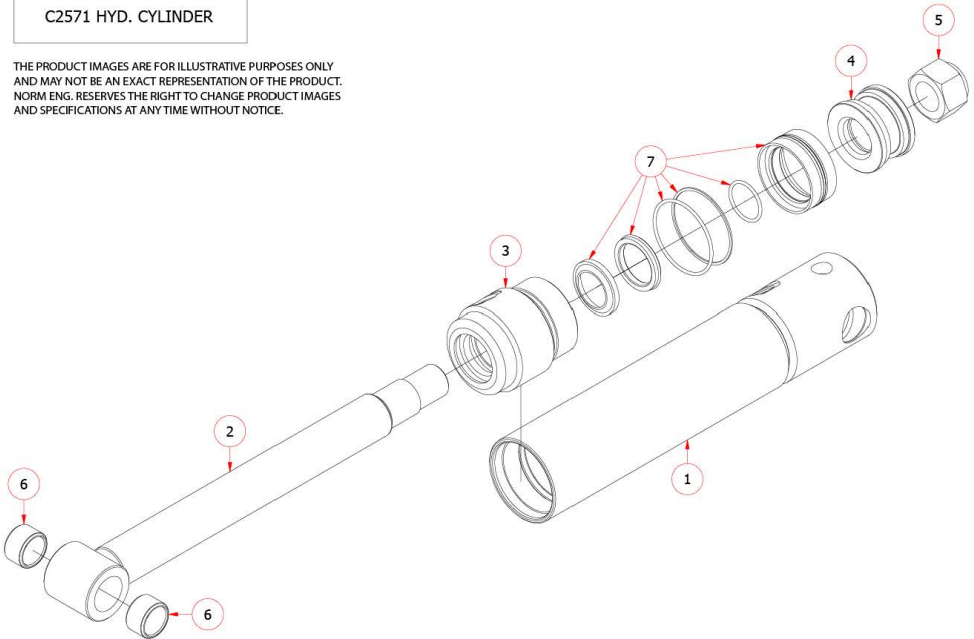
2.5" BORE HYDRAULIC CYLINDER (C2571) PARTS LIST

Item	Part Number	QTY	Description	Diagram
1	C2572	1	2.5" BORE HYD. BARREL ASSEMBLY	10
2	C2057	1	1.5" ROD ASSEMBLY	10
3	C2502	1	2.5" BORE GLAND END CAP	10
4	C2512	1	2.5" BORE PISTON	10
5	C2513	1	PISTON NUT	10
6	NS3041	2	HARDEN INSERT BUSH	10
7		1	2.5" BORE SEAL KIT	10

Diagram 10

C2571 HYD. CYLINDER

THE PRODUCT IMAGES ARE FOR ILLUSTRATIVE PURPOSES ONLY AND MAY NOT BE AN EXACT REPRESENTATION OF THE PRODUCT. NORM ENG. RESERVES THE RIGHT TO CHANGE PRODUCT IMAGES AND SPECIFICATIONS AT ANY TIME WITHOUT NOTICE.



11 APPENDICES

11.1 SAFETY SIGN LOCATIONS

Item	Description
1	Warning Pinch point
2	Danger High pressure fluid
3	Warning Attachment can contact machine
4	Danger Read the manual



ITEM 1



ITEM 2



ITEM 3



ITEM 4

Instructions

- Keep all safety signs clear and legible.
- Replace all missing, illegible, or damaged safety signs.
- When replacing parts which have safety signs attached make sure the replacement part has the safety sign.

12 WARRANTY

12.1 DEFINITION

“Dealer” means a dealer that purchases products directly from Norm Engineering Pty Ltd.

“End consumer” means a consumer that purchases products either directly from Norm Engineering Pty Ltd or directly from a “dealer” as defined above.

“Products” includes goods and services.

12.2 WARRANTY

Norm Engineering Pty Ltd welcomes you as a purchaser of its products. All Norm Engineering products are designed to ensure the highest standards, reliability, and performance.

Norm Engineering Pty Ltd warrants hydraulic cylinders against defects in manufacture for a period of twelve months from date of sale by the dealer or Norm Engineering Pty Ltd to the end consumer. The warranty in relation to hydraulic cylinders ceases upon the occurrence of damage to the piston rod of the hydraulic cylinder.

No warranty applies to hoses, tubes, and fittings in relation to any of the products.

Norm Engineering Pty Ltd warrants all its other products against defects in manufacture for a period of twelve months from the date of sale by the dealer or Norm Engineering Pty Ltd to the end consumer.

Norm Engineering Pty Ltd will, subject to the terms of this warranty, in relation to defective goods:

- a) replace the defective goods at no cost to the end consumer; or
- b) repair the defective goods at no cost to the end consumer; or
- c) pay the cost of having the defective goods repaired.

Norm Engineering Pty Ltd will, subject to the terms of this warranty, in relation to defective services:

- a) supply the services again to the end consumer at no cost to the end consumer; or
- b) pay the cost of having the service supplied again to the end consumer.

Warranty claims may be sent either to Norm Engineering Pty Ltd., P.O. Box 178, Mt Ommaney, Qld. 4074 or to the dealer.

All warranty periods shall commence from the date of sale by Norm Engineering Pty Ltd or the dealer to the end consumer. It is the end consumer's responsibility to establish the date of sale of the product to the end consumer by the dealer.

The end consumer may establish the date of sale by producing to Norm Engineering Pty Ltd the dated contract of sale between the end consumer and the dealer with its warranty claim.

If the end consumer is not able to establish the date of sale of the product to the end consumer by the date of its warranty claim, the warranty period shall be deemed to commence from the date of sale of the product by Norm Engineering Pty Ltd to the dealer.

This warranty will not apply if the end consumer does not use the product in accordance with Norm Engineering Pty Ltd's recommendation.

This warranty will not apply if the end consumer does not use products applied or fitted to any machine, equipment, or plant, in accordance with Norm Engineering Pty Ltd's operating recommendation for the product.

This warranty does not apply to any loss or damage caused through consequential neglect. Unless the end consumer indicates to Norm Engineering Pty Ltd prior to purchasing the product that it intends to use the product for a particular purpose, there is no implied warranty that the product will fit for that particular purpose. Ask Norm Engineering for clarification of the intended use is not included in the manual.

Only a dealer authorised in writing, or issued with an order number, by Norm Engineering Pty Ltd may carry out warranty repairs. Prior written approval must be obtained from Norm Engineering Pty Ltd before warranty repairs are carried out. Norm Engineering Pty Ltd will not recognise any warranty claim for reimbursement of repair costs unless the repairs have been carried out by an authorised dealer with prior written approval from Norm Engineering Pty Ltd to carry out the repairs.

Norm Engineering Pty Ltd limits its liability, as follows:

1) Pursuant to Section 68A of the Trade Practices Act 1974, this clause applies in respect of any of the goods or services supplied under this contract which are not of a kind ordinarily acquired for personal, domestic, or household use or consumption, provided that this clause will not apply if the end consumer establishes that reliance on it would not be fair and reasonable.

2) Liability for breach of a condition or warranty implied into this contract by the Trade Practices Act 1974 other than a condition implied by Section 69 is limited:

a) In the case of goods, to any one of the following as determined by Norm Engineering Pty Ltd:

i. the replacement of goods

ii. the repair of the goods

iii. the payment of the cost of having the goods repaired, excluding travelling and freight charges.

b) In the case of services, to any one of the following as determined by Norm Engineering Pty Ltd.

i. the supplying of the services again; or

ii. the payment of the cost of having the services supplied again

Expenses incurred by the end consumer in connection with making a warranty claim shall be borne by the end consumer unless otherwise agreed by Norm Engineering Pty Ltd.

To the extent permitted by law, all implied conditions, and warranties in the contract of sale between Norm Engineering Pty Ltd and the end consumer are hereby excluded.

The benefits conferred by this warranty on the end consumer are in addition to all other legal rights and remedies that the end consumer has in respect of the products.

Contracts of sale for products, and this warranty are submitted to the exclusive jurisdiction of the courts of Queensland.



WARRANTY NOTICE

DEALER:

STATE: SIGNED:

END CONSUMER:

NAME:

ADDRESS:

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STATE: POSTAL CODE:

PHONE: SIGNED:

DATE OF SALE TO THE END CONSUMER:/...../.....

DESCRIPTION OF PRODUCTS:

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SERIAL NO:

DELIVERY DOCKET NO:

DELIVERY DATE:/...../.....

NOTE: THIS FORM IS TO BE COMPLETED BY THE DEALER AND RETURNED TO: NORM ENGINEERING - P O BOX 178 MT OMMANEY, BRISBANE, QUEENSLAND, AUSTRALIA, 4074